

MINUTES OF COMMUNITY ADVISORY COUNCIL MEETING

Wednesday April 15, 2020

Called to Order

Attendees: Signe Porter (Chair)- KOD, Pamala Dame (Co-Chair) – OHP Member, Jennifer Little - Public Health, Burl Baker-OHP Member, Amber Kramer – LCS and OHP Member, Tina Young – OHP Member, Sonya Stanley- OHP Member, Belle Shepherd- Oregon Health Authority, Raquel Mendoza – OHP and WIC, Craig Schumman – IYS, Amy Boivin- KBBH, Melissa Pisan – OHP Member.

Other Attendees: Maggie Polson, Maria Ramirez, Susan Boldt, Belle Shepherd

1. Introduction:

2. Review and Approval of Minutes

Motion by: Pamala Dame

Second by: Nora Foster

3. Public Comment/Member Feedback

CAC Member: Nora LCS is conducting Telehealth Mental Health support. LCS has been business agreement with Google Meet which is secure mental health therapy. They are able to do groups and the telehealth options has really reduce the no-show rates. LCS is able to do oral swabs for drug court.

CAC Member: Mental Health at KOD went completely telehealth and their no-show rate has decreased significantly. KOD is still seeing patient for emergent appointments. They are doing well over 50% as telehealth visits. For in-office visits, they are seeing well visits in the morning and sick visits in the afternoon.

CAC Member: Amy-KBBH is also doing telehealth visit. KBBH believes telehealth is easy to access and have received a lot of positive feedback from members. All services at KBBH are available except day treatment, which is a school-based program. All work is being completed by phone or by zoom. Getting services through telehealth is easy. Members just need to call and get established. Mobile crisis is still up and going.

CAC Member: Burl-the Tribes listened to Governor Kate Brown press conference on 4/14 and she anticipates social distancing going through July-ish.

CHA Staff: Maggie-Maggie wanted to make sure that our members are getting the message that they can do telehealth and that OHA is extending telehealth services only through 9/30/20.

CAC Member: Jennifer-They are projecting that the social distancing measures would be through at least May and are working with the epidemiologist to identify when it will be

appropriate to reduce restrictions.

CAC Member: Melissa-The kids are going crazy and miss their peers. A few students are struggling with online school.

CAC Member: Sonya-Students are having a difficult time online.

Kudos to Klamath Open door for stepping up and leading the way for COVID-19 response in Healthcare.

4. **CHA Board Report Q and A**

Pam and Signe went to a meeting on 2/27 meeting. Pamala learned a lot about the inside workings of CHA. Pamala enjoyed the meeting being in the morning.

- Signe presented on the Board discussion topics.
- Q and A:
 - Jennifer Little-Hired a Healthy Equity Manager, have you rehired this team member? Maggie-Yes, we have hired Chris Koski as the Director of Member Services and Health Equity. Jennifer-Could he come to our next meeting? Maggie-Yes.

5. **COVID-19 Text Message Campaign**

- Sonya-harm yourself or other
- Amy-would promote to send out the domestic abuse message. Promoting that people have resources if there is violence in their home and do something standard.
- Be very specific with 6 feet apart. Something that we hear a lot is that people do not understand that the social distancing includes families that do not live with you
- Incase you are infected-you may not know that you are infected.
- Violence in the home.... wording it as to harm yourself or others in your home.

6. **Healthy Klamath Community Resources**

- Craig-will send a revised schedule of the food bank schedule
- YMCA – Fairview site is closed and may not be serving
- Amy-Latino Community: any child who is signed up for free or reduced meals at the school would be eligible for access to EBT cards. OregonHunger.org that links to the application site.
- Walmart will allow to use your EBT card online. WIC is unable to be used online. Wondering how the delivery charge through EBT?

7. **OHA Update**

- Maggie reviewed three documents: Job Loss and Health Coverage; COVID-19 and Health Coverage; OHP Member Fact Sheet; OHP Benefits Checklist.

8. **CHIP Round Table**

- Dental Coalition: March-discussed free dental days. Cord is looking at applying for \$6,500 to the west family grant. OHSU project assistance with a student assistance team. Next oral health coalition is schedule for April 28th at noon and it will be virtual
- Housing-implemented a flex funds request for Bed Bugs.
- Suicide Prevention- Only been one meeting since they last attended.
- Food Policy- There has been one food policy meeting.
- Physical Activity-Sonya invited to attend the physical activity meeting.
- Infant Mortality- Jennifer had to step out of the meeting and was unable to provide and update.

9. Meeting was adjourned: 1:25pm. Next meeting will be May 20, 2020.