

MINUTES OF COMMUNITY ADVISORY COUNCIL MEETING
Wednesday December 18, 2019

Called to Order

Attendees: Raquel Mendoza, Sonya Stanley, Amber Kramer, Tina young, Rebecca Adams, Melissa Pisan, Nora Foster, Amy Boivin, Craig Schuhmann Rebecca Adams, Pamala Dame, Jennifer Little, Signe Porter, Burl Baker

Not Present:

Other Attendees: Maggie Polson, Maria Ramirez

1. Minutes from November 20, 2019 Approved

2. Public Comments

There was no public comment.

3. Member Feedback

There is still discussion about the Bonanza Clinic closing. It has quieted down, but people are still very upset about it.

4. CAC Website Page Update

We are currently writing content and will be reaching out to CAC members to get content on the CAC, as well as providers to understand there needs for the CHA website.

5. OHA and CCO 2.0 Update

CHA has been awarded a 5-year contract. After the RFA, OHA rewarded CHA a 1-year remedial contract. OHA stated that if CHA displayed readiness for a 5-year contract during the readiness review, that CHA would be awarded a 5-year contract. During RFA, four of 15 organizations who were rewarded 1-year remediation contracts. 11 were rewarded full 5-year contract. CHA was amongst 3 who were rewarded full 5-year contracts after exceeding readiness review.

6. Phone Tree-Review and Approve

Michael Donarski presented a sample phone tree to the CAC. The phone tree will automate workflow for CHA staff and ease needs for CHA members. This is through Ring Central and is completely HIPAA compliant. A voice over presentation will follow.

Meeting was adjourned.